



BANKING CENTERS

Your well-being is our primary concern



RE: COVID-19 (Coronavirus)

To our customers and friends,

In order to prioritize the health of our staff, customers, and the well-being of the communities we serve, **GNB Banking Centers will be closing general access to lobbies at all locations, effective Monday, March 23, 2020.** Below are some of the key points of GNB's response plan:

1. Increased cleaning and sanitization efforts in our centers while reinforcing healthy habits for our staff;
2. Keeping our products and services fully available to you;
3. Monitoring the updates related to the virus; and
4. Enhanced risk monitoring and management.

GNB Bankers enjoy seeing you in our banking centers, however, we will only be offering the below ways to access your account with GNB Banking Centers until further notice:

1. Visit the bank lobby: by appointment only.
2. Telephone banking: 24/7 telephone banking (1-888-548-6540)
3. Customer Support Center: You can speak with a representative Monday-Thursday 8am – 4:30pm
Friday 8am - 6pm and Saturday 8am – 11:30am (937) 548-1114
4. Online & Mobile Banking: You can access your account on your mobile device or computer (www.bankgnb.bank)
5. Drive-thru: Many of our banking centers have drive-thru service (www.bankgnb.bank/locations)
6. ATMs: Many of our banking centers have ATM service (www.bankgnb.bank/locations)
7. Night Depository: All banking centers have a Night Depository.

Please continue to check our website and Facebook page for updates.

Sincerely,
GNB Banking Centers